

Patient Panel Meeting Thurs 5th April 2018

Present : Joyce Bainbridge, Lynn Holman, Raymond Davidson, Jack Curtis
Anne Ruffell, Kirsty Blyth

Apologies: Ian Davies, Jean Smith, Pauline Hilton,

Very best wishes to Alf who was admitted to hospital and underwent surgery recently.

Agenda Items

Telephone System

The practice has received funding from CCG to install new system which we hope will improve patient access will be installed ready for when current contract end June 18.

Surgery Pod

The practice has also received funding for medical equipment and a surgery pod which will be installed which will take blood pressure readings, height & weight measurements which will be fed directly into patients medical record.

Video / On-line Consultations

These will be available in the future along with on-line consultations where patients will be able to log on to a website for self help and be directed to the most appropriate healthcare professional if necessary. Ian is a member of the new consultations group.

Building

Dr Sheth has now informed us that he is putting the building up for sale. The CCG have been notified of his intentions as the partners are not in a position to purchase. One possible suggestion for new premises is the new build on the old vaux site, however nothing has been decided. Anne will keep the panel updated.

In-house Surveys

This is currently taking place and the results will be ready for the next panel meeting.

Date and Time of Next Meeting

Due to holidays the next meeting will be held on Thursday 5th July at 4.30pm chaired by Dr Parry with Emma Stuart, reception supervisor in attendance.