

Friends & Family Test APRIL 16 – MARCH 17

	Apr	May	June	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Extremely Likely	60%	40%	-	50%	80%	NIL	NIL	100%	NIL	NIL	NIL	NIL
Likely	40%	60%	-	50%	20%	NIL	NIL	-	NIL	NIL	NIL	NIL
Neither Likely or Unlikely	-	-	-	-	-	NIL	NIL	-	NIL	NIL	NIL	NIL
Unlikely	-	-	-	-	-	NIL	NIL	-	NIL	NIL	NIL	NIL
Extremely Unlikely	-	-	-	-	-	NIL	NIL	-	NIL	NIL	NIL	NIL

Comments

Good service and quick appointments

Dr Dixit was extremely helpful and always is

We have a reasonable practice and helpful in all ways.

Staff are always polite and helpful

Good practice, always get appointment when I ring

I have been with this practice/surgery since birth. Have no complaints to speak of.

Staff are kind and always happy to help.

We have experienced 4 or 5 doctor's surgeries as we are foster carers. I can honestly say that our recent experiences (6 new patients(has been fantastic on all levels.

All of the receptionists are very, very attentive. It does not matter whether you visit Ashburn Medical Centre or phone for a prescription they are very attentive.

The staff are always extremely helpful, friendly, always professional. I have been a patient of this practice for many years, they always deliver excellent patient care. It is always well managed and organised. The surgery is always very clean

When you speak to any of the doctors at Ashburn Medical Centre whether at the surgery or with a phone consultation and you are worried about a medical problem they take time to listen and they put you at ease you are being given the right information. Thank You

Doctors, Nurses, Admin all work as a smooth running team and that is to us an outstanding medical practice.

The staff are pleasant and helpful on all occasions. Thank you to doctor and receptionist.

Ability to access appointments, friendly staff and sufficient time with doctor so don't feel rushed.

Receptionist was very kind and thoughtful. Thank you.