

Patient Panel Meeting

Wednesday 28th September 2016

Present : Ian Davies, Raymond Davison, Joyce Bainbridge, Jennifer Allen, Alf Potts

Apologies : Jean Smith, Rob Lewin, Lynne Holman, Stuart Miller

Notes of Last Meeting : Agreed

Panel Social Evening : Thanks to Raymond, Ian and Stuart for a lovely evening at Asian on 19th August and many thanks to Dr Parry for her generosity.

Health Watch : Unfortunately Kelly Wilson did not attend. However some information which she was going to discuss regarding Patient Participation Groups was circulated to the group.

Care Quality Commission (CQC) Inspection : A very big thank you to all our panel for the support the practice has received over the years. Also to our members who were able to make themselves available to speak with the CQC Inspectors, this was greatly appreciated.

We received favourable feedback in that the provisional findings were that the practice was Safe, Caring, Effective, Responsive and Well Led, copies of which were circulated to the group. However a few areas were identified which could be improved on and action has been taken to rectify these. The group will be given a full copy of the report when it is received.

Premises : Dr Parry has decided that it might be best to arrange a new short term lease on the building rather than buy the building. Arrangements will be made to discuss with Dr Sheth.

All Together Better : Mike Lothian, Patient, Public & Carer Engagement Co-Ordinator, is looking to recruit Volunteer "All Together Better" Champions. Full details and Mike's contact details were in the information which Anne circulated to the group.

Staffing : We have appointed a new Nurse Practitioner, Annemarie Armstrong, who will start with us January 2017.

Reception : Michelle Prescott is leaving to take a job nearer her home. Anne will be advertising this vacancy very soon.

Flu Clinics : these have begun again. A drop-in Clinic was held on Saturday morning 24th September and another will be held on Saturday morning 1st October.

Website : Ian thinks the new look website is much better now after some initial problems have been resolved.

Date and Time of Next Meeting : Wednesday 30th November at 4.30pm.

