

## **Notes of Patient Panel**

**Wednesday 30<sup>th</sup> November 2016**

**Present :** Dr Seeber, Anne Ruffell, Ian Davies, Raymond Davison, Joyce Bainbridge, Jennifer Allen, Jean Smith, Lynne Holman, Stuart Miller, Jack Curtis..

A warm welcome to Jack, our newest member of the panel.

**Guest Speaker** – Kate McDonnell, Changing Lives

Kate gave an overview of the Changing Lives project does, which helps homeless people in the area. They work with the hospital discharge programme which is funded by the Sunderland Clinical Commissioning Group and also with the Veterans project which is funded by the Royal British Legion. They have 5 hostels across Sunderland and they have opened their first detox day unit in Washington which GPs can refer into. 90% of the staff who work with Changing Lives have been previous users of the service and have a great understanding of the problems faced by homeless people and the circumstances which led to their present situation.

We have a number of homeless people registered with us and we are currently inviting them in for healthchecks and flu vaccinations.

This was a very interesting session and thanks to Kate for coming along today.

### **Notes of Last Meeting**

CQC Inspection – the final report has been received and the practice is delighted to have received a GOOD result in all areas. Many thanks to our panel for their support shown to the practice.

### **Staffing**

Annemarie Armstrong has confirmed her start date as Mon 6<sup>th</sup> February 2017.

### **Sunderland Health Forum**

No one was able to attend the meeting on 22<sup>nd</sup> November.

### **Locality Patient Participation Meeting**

Anne attended the meeting held in November which was chaired by Katherine Airsome. New members are welcome to join. Anne will circulate notes to the panel.

### **Guest Speaker**

Anne will invite Kelly Wilson from Healthwatch to attend our next meeting.

### **Social Evening**

It was agreed our next social evening will be on Friday 27<sup>th</sup> January, 6.30pm at Asiana. Anne will confirm numbers of those attending and liaise with Raymond in the new year.

### **Date and Time of Next Meeting**

Wednesday 25<sup>th</sup> January 2017 at 4.30pm

