

## Notes of Patient Panel Meeting Wed 27<sup>th</sup> January 2016

**Present :** Sue Colden Nurse Practitioner, Anne Ruffell, Ian Davies, Raymond Davison, Alf Potts, Joyce Bainbridge, Stuart Miller

**Apologies :** Jennifer Allen and belated apologies from Robert Lewin

Apologies given for the late start to the meeting due to events running late throughout the day. We will start our next meeting at 5.45pm instead of 6pm as previously suggested.

**Notes of last meeting :** Agreed

**Matters Arising** – Premises Update : Dr Parry has written to Dr Sheth to ask him to confirm his intentions with regard to the lease which is due to expire Oct 2017.

### **Carers**

Group is happy with services provided. Joyce to complete carer's pack and return to Anne and Sue is to arrange a DN referral for a home assessment to perhaps get some assisting equipment.

Our Young People's drop in clinic has now been set up for a Friday night between 4.30-5.30pm and we hope that this will become popular and perhaps some young carers will be identified.

### **Nursing Care Assistant**

Maria is due to leave us at end of March but we are hoping that there is some we can retain this post for a while longer and we are currently looking at this.

### **New Developments**

Sue outlined some of the new developments which are happening at the moment such as working with the GP Alliance and the Vanguard Community Integrated Teams. We have expressed interest in becoming a hub site for Diabetes Insulin Initiation and pilot for Care Homes realignment which hope to allocate GPs with care homes near their location. At present GPs have patients in care homes across Sunderland. This will be done with consultation of care home patients.

### **Patient Information Screen**

The CCG are providing new Jayex patient information screens free of charge to all practices and promotional information will be provided by the CCG and we hope to be able to put on more of our own information.

### **Patient Check-In**

A new patient check is to be installed within the next week as software on old equipment no longer compatible and we got new unit at discounted price with 3 years maintenance included.

### **Locality Patient Participation Group**

No one was able to attend the meeting on 21<sup>st</sup> January.

### **Patient Survey**

We will be starting our in-house survey again and a few small amendments were agreed by the panel.

### **Out of Hours Surgery at Riverview Health Centre**

This service is still available for patients in the east locality

### **Next Meeting**

Wednesday 30<sup>th</sup> March 2016 at 5.45pm. Anne will advertise this once again in the Down Your Way section of the Sunderland Echo nearer the time.