

Notes of Patient Panel Meeting Wed 25 November 2015

Present : Dr Dixit, Anne Ruffell, Jean Smith, Raymond Davison, Jennifer Allen, Alf Potts, Joyce Bainbridge, Stuart Miller

Apologies : Robert Lewin

Notes of last meeting : Agreed

Matters Arising – Premises Update : Anne attended another meeting with representatives of the SCCG and David Chandler is going to look at Riverview Health Centre as there were vacant rooms.

Dr Ben Smith

Anne informed the group that Dr Smith is leaving us next week and we hope to have another F2 GP in April 2016.

Carers

Anne asked the group if they thought that the Practice could do anything to help and support Carers. Information and Carers packs are displayed in the surgery and included in New Patient packs. Joyce would like an information pack.

Envisage Board

The group asked if anything else could be displayed on the information board such as Back on the Map / Age UK and other community organisations. It was agreed this would be a good idea and Raymond will speak to the community organisations and Anne will speak to Envisage to ask how external information can be uploaded.

Locality Patient Participation Group

Representatives from different practices are welcome to attend these meetings. The group present tonight were happy for me to pass on their contact details to Katherine Airsom to keep them informed of future meetings.

Better Health and Care for Sunderland.

Raymond attended the meeting on 18th Nov and the Community Integrated Care Teams were discussed. GP practices, District Nurses, Social Workers are all working more closely together to provide better community care and aim to reduce hospital admissions.

Down Your Way

Jennifer brought in the Down Your Way community information section in the Sunderland Echo and Anne will try to promote our next patient Panel Meeting in this section.

CQC – Jennifer brought in an article regarding a CQC visit to a practice which had been placed in Special Measures and this was discussed. We do not know when our visit will be but we are working very hard to try to meet standards.

Torches – Thanks to Jennifer who brought in miniature torches for all the staff to use when leaving the surgery in the dark nights. Anne will pass these on to all the girls. This was very thoughtful and generous.

Christmas Night Out

We are looking at either Friday 11th or Friday 18th December and Anne will get in touch with all the members of the group. Raymond suggested Gusto Verdi in John Street.

Flu Vaccinations

Most of the group have now had their flu vaccinations. Raymond and Alf declined and Anne will make a note on their records.

Next Meeting

Wednesday 27th January 201 at 5.30pm. Sue Colden, Nurse Practitioner will be invited to attend.